General Terms and Conditions – primary and secondary school trips

These General Terms and Conditions are applicable to all actual persons or legal entities who in any way, directly or indirectly, enter into an agreement with Floriade Expo 2022 and/or third parties for the purpose of attending Floriade Expo 2022 or visiting the Floriade Park or another site used by Floriade. Moreover, these General Terms and Conditions for Visitors are declared applicable to anyone visiting the Floriade Park, even if the person concerned has not directly or indirectly entered into an agreement with Floriade. These terms and conditions are similarly applicable to special activities outside of the normal opening times and/or intended for other than normal visitors, such as in the case of business meetings, events and similar.

These terms and conditions for visitors have been drawn up to make your visit and that of other visitors and participants to Floriade Expo 2022 as pleasant as possible. The management and staff at Floriade ask that you take note of these terms and conditions and respect the provisions they contain.

General provisions: definitions

• Floriade: the private limited company Floriade Expo 2022, headquartered at (1327 AE) Almere aan Veluwezoom 15 (Chamber of Commerce Registration number: ‘66491215’), the user of these general terms and conditions

• Floriade Expo 2022: a world horticultural exhibition from 14 April until 9 October 2022, held once every ten years in the Netherlands, at which national and international (horticultural) companies and governments showcase themselves to businesses and consumers alike;

• Third party/parties: any party selling a product or service associated with Floriade, not being Floriade or otherwise part of Floriade;

• Floriade Park: the 60 hectare site that is the designated area for holding Floriade Expo 2022, including that part of the adjoining public highway which Floriade is in any way entitled to use for business purposes;

• Visitor: any actual person or legal entity who in any way, directly or indirectly, enters into an agreement with Floriade and/or third parties for the purpose of attending Floriade Expo 2022 or visiting the Floriade Park or another site used by Floriade. Anyone visiting the Floriade Park, even if the person concerned has not directly or indirectly entered into an agreement with Floriade, shall also be covered by the definition of visitor. This similarly applies to special activities outside of the normal opening times and/or intended for other than normal visitors, such as in the case of business meetings, events and similar.
• Agreement: any agreement and/or arrangement between Floriade, and/or a third party, and the visitor;

• Terms and conditions: these general terms and conditions;

Article 1

Article 1.1
Schools are welcome from Monday to Friday from 19 April until 7 October 2022, inclusive, except on Netherlands public holidays (Easter 17 & 18 April 2022, King’s Day 27 April 2022, Liberation Day 5 May 2022, Ascension Day 26 May 2022, and Whitsun 5 & 6 June 2022).

Article 1.2
School prices are applicable to groups of 15 paying persons or more from primary, secondary and special schools, VSE and youth clubs. Ages are as shown next to the prices.

These conditions are:
- Valid in Belgium for '(buitengewoon) lager onderwijs en het (buitengewoon) secundair onderwijs' ((special) primary and (extracurricular) secondary teaching).
- Valid in Germany for ‘Grund- und weiterführende Schulen’ (primary and secondary schools). In England for primary and secondary schools.

Article 1.3
For children up to the age of 12, there must be 1 accompanying adult for every 10 children. For every 10 pupils, 1 accompanying adult is free of charge. For each additional accompanying person an entry price of €9.00 applies. This must be stated at the time of booking. Ticket office prices apply on-site.

Article 1.4
For pupils of 13 years and above, there must be 1 accompanying adult for every 20 children. For every 20 pupils, 1 accompanying adult is free of charge. For each additional accompanying person an entry price of €17.50 applies. This must be stated at the time of booking. Ticket office prices apply on-site.

Article 1.5
At the time of booking the date of the visit and the number of people (pupils and accompanying persons) must be stated and confirmed.
Article 1.6
Free of charge amendments to or cancellation of the date of the visit and/or the number of persons is possible up until two weeks prior to the planned date of the visit. Thereafter 100% will be charged. These cancellation and amendment conditions apply both to advance payments and payments at the ticket office. Excess entrance tickets requested for a school trip or unscanned entrance tickets, if not cancelled or amended in time, will not be refunded and cannot be used on another day or date.

Article 1.7
Each pupil will receive their own entrance ticket, this includes a single trip on the cable car and entrance to the expo.

Article 1.8
In the event of a no-show 100% will still be charged.

Article 1.9
There are 2 payment options for schools:

Payment option 1: 100% paid in advance on invoice at the latest two weeks before the date of the visit.

Payment option 2: The full amount on arrival at the park at the group ticket office.

Article 1.10
Entrance tickets must be paid for in a single transaction. They cannot be paid for in instalments.